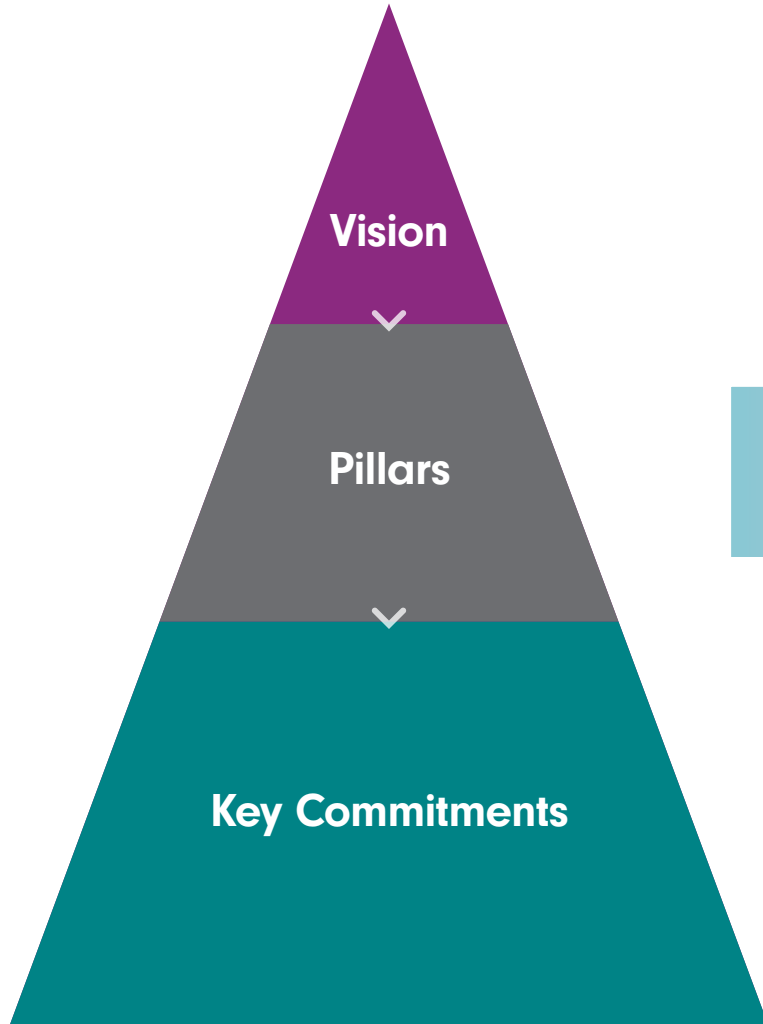
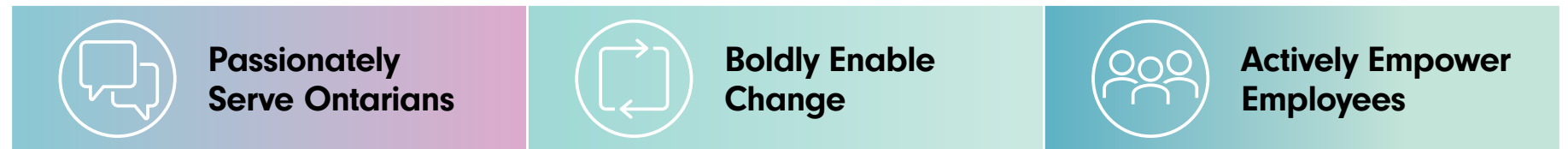


> OPS of the Future: 2018 Action Plan



To be a leading public service that is inclusive, innovative, responsive and accountable.



- > Create a digital identity
- > Communicate clearly
- > Engage with stakeholders and seek continuous feedback
- > Increase the use of evidence-based and iterative approaches

- > Encourage and support innovation
- > Explore ways to digitally identify skills and create flexible work teams
- > Integrate and share our data
- > Drive greater efficiencies

- > Strengthen our learning organization
- > Provide a modern workplace and flexible work options
- > Establish accountability at the right level and make risk-based decisions
- > Foster greater diversity and inclusion

We will be



Inclusive and diverse

Innovative and creative

Responsive and agile

Accountable and responsible

People-centred

Open and transparent

Collaborative and integrated