

# Submit tow and vehicle storage rates

You can use the tables and glossaries below to help you understand the different service categories and make notes about your maximum rates for:

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**This document is for reference and notes only.** You must use the [online portal](#) to submit a separate maximum rate for each of the services in the tables below that apply to your business. For example, if you provide towing services for vehicles under 4536 kg, and for vehicles between 4536 -11,793 kg, you must submit a rate for each service separately.

A tow operator or vehicle storage operator can charge for **necessary services only**.

Maximum rates represent the most that can be charged for each towing, recovery, or storage service. **Individual operators can charge amounts up to the highest published amounts on their maximum rate schedule.**

Any rate for subcontracted services, equipment, vehicles, or labour necessary to perform a recovery shall not be more than 15% higher of the amount invoiced by the third-party provider.

**Towing Services** include all activities, except recovery services, which are required to tow the subject motor vehicle, including preparation to tow, surveying the scene, positioning and securing the subject motor vehicle, and towing the vehicle.

**Recovery Services** are specialized services, including the use of extraction devices, winches and skilled personnel, that are required to relocate or reposition a motor vehicle to prepare it for towing but do not include the use of standard towing equipment in respect of an upright motor vehicle that is located in a parking lot or on private property, on a roadway, shoulder, or location where it can be returned to a roadway or shoulder by using standard towing equipment or a winch, if the distance that the motor vehicle is required to be moved by the winch is less than five metres.

Learn more at [Ontario.ca/TowStorageRates](https://Ontario.ca/TowStorageRates)

## Towing

Type	Service	Rate structure	My rate and notes
Towing	<b>Basic tow</b> , towed vehicle up to 4,536 kg GVWR	Base rate	
Towing	<b>Basic tow</b> , towed vehicle from 4,536.1 - 11,793 kg GVWR	Base rate	
Towing	<b>Basic Tow</b> , towed vehicle more than 11,793 kg GVWR	Base rate	
Towing	<b>Extended Tow</b> , towed vehicle up to 4,536 kg GVWR	/km	
Towing	<b>Extended Tow</b> , towed vehicle between 4,536.1 - 11,793 kg GVWR	/km	
Towing	<b>Extended Tow</b> , towed vehicle more than 11,793 kg GVWR	/km	
Towing	<b>Standing-by</b> , tow driver	/hour	
Towing	<b>En route travel</b>	/km	

## Glossary

**Basic tow** - a towing rate reflecting the towing distance up to a maximum initial distance of 10 kilometres to the destination determined by the directing police officer or customer, including any distance travelled towing to a necessary waypoint. The Basic Tow rate is determined by the Gross Vehicle Weight Rating (GVWR) of the towed vehicle. This rate includes responding to the scene and preparation to tow, but not recovery services identified within the maximum rate schedule.

These rates do not apply to events where Recovery Service charges are applicable.

**Extended tow** - a towing rate applicable to every full kilometre beyond the towing distance of a Basic Tow which a vehicle is towed to reach the specified destination. The Extended Tow rate is determined by the Gross Vehicle Weight Rating (GVWR) of the towed vehicle.

These rates do not apply to events where Recovery Service charges are applicable.

**Standing by** - At the scene of a collision or other incident, if instructed to stand by, standing-by is eligible for billing after 15 consecutive minutes, and each subsequent period of 15 consecutive minutes spent by a tow truck driver on stand-by when the driver is:

- At the scene of a collision or other incident, if instructed by emergency personnel to do so.
- At a collision reporting centre, if instructed by emergency personnel or an employee or representative of the collision reporting centre to do so.
- At a truck inspection station or any other location, if instructed by a police officer or an inspector to do so, but not including time during which the tow truck driver or the tow truck itself is the subject of inspection, enforcement, or related activity, including during triage or time in queue (regardless of whether a vehicle is in tow).

This hourly rate is calculated for each 15-minute period or part.

**En route travel** - Applicable to necessary responding tow trucks to provide a Basic Tow. Rate is calculated for any necessary distance travelled beyond 10 kilometres from the *location of the responding vehicle at the time of dispatch*, to the scene.

## Recovery – tow trucks

Type	Service	Rate structure	My rate and notes
Recovery – tow trucks	<b>rotator boom, 75 tons or higher</b>	/hour	
Recovery – tow trucks	<b>rotator boom, 70 tons</b>	/hour	
Recovery – tow trucks	<b>rotator boom, 65 tons</b>	/hour	
Recovery – tow trucks	<b>rotator boom, 60 tons</b>	/hour	
Recovery – tow trucks	<b>rotator boom, 55 tons</b>	/hour	
Recovery – tow trucks	<b>rotator boom, 50 tons</b>	/hour	
Recovery – tow trucks	<b>rotator boom, 45 tons</b>	/hour	
Recovery – tow trucks	<b>rotator boom, 40 tons</b>	/hour	
Recovery – tow trucks	<b>fixed boom, 50 tons or higher</b>	/hour	
Recovery – tow trucks	<b>fixed boom, 45 tons</b>	/hour	
Recovery – tow trucks	<b>fixed boom, 40 tons</b>	/hour	
Recovery – tow trucks	<b>fixed boom, 35 tons</b>	/hour	
Recovery – tow trucks	<b>fixed boom, 30 tons</b>	/hour	
Recovery – tow trucks	<b>fixed boom, 25 tons</b>	/hour	
Recovery – tow trucks	<b>fixed boom, 20 tons</b>	/hour	

Recovery – tow trucks	<b>fixed boom</b> , 15 tons	/hour	
Recovery – tow trucks	<b>fixed boom</b> , 10 tons	/hour	
Recovery – tow trucks	Tow truck - no certified capacity, boom capacity less than 10 tons, or flat bed that can tilt to load	/hour	

## Glossary

**Tow truck recovery** service rates are determined by the closest certified capacity (if applicable) of the tow truck, and by the amount of time the tow truck spends travelling from, and returning to, its dispatch location, and time spent towing the subject motor vehicle, and the amount of time it is required at a recovery scene to prepare the vehicle for towing, including the use of winches, fixed booms, and rotator booms, sliding or otherwise, based on a one-hour minimum for the first hour.

This recovery service rate includes time spent standing-by if directed by emergency personnel to do so.

This hourly rate is calculated for each 30-minute period or part.

## Recovery – equipment, specialized and support vehicles

Type	Service	Rate structure	My rate and notes
Recovery – Equipment	air cushions	/event	
Recovery – Equipment	lighting/light stand	/event	
Recovery – Equipment	roll-off bin	/event	
Recovery – specialized vehicles	backhoe loader	/hour	
Recovery – specialized vehicles	front-end loader	/hour	
Recovery – specialized vehicles	fork-lift	/hour	
Recovery – specialized vehicles	skid steer	/hour	
Recovery – specialized vehicles	underground extraction vehicle	/hour	
Recovery – specialized vehicles	dump truck	/hour	
Recovery – specialized vehicles	truck tractor	/hour	
Recovery – specialized vehicles	flatbed trailer	/hour	
Recovery – specialized vehicles	float trailer	/hour	
Recovery – specialized vehicles	van trailer	/hour	
Recovery - support vehicles	incident response vehicle with tools and materials	/hour	
Recovery - support vehicles	response vehicle with 360° beacon/lamp	/hour	

## **Glossary**

**Equipment, Air cushions** - this rate applies to the necessary use of air cushions at a recovery scene.

**Equipment, roll off bin** - this rate applies to the necessary delivery and removal of a roll-off bin or similar waste container.

**Equipment, lighting/light stand** - this rate applies to the required use of equipment to illuminate the recovery scene.

**Specialized and support vehicles** - a recovery service rate for necessary specialized and support vehicles, and their operators, and including any necessary attachments, at a recovery scene, determined by the amount of time the vehicle spends travelling from, and returning to, its dispatch location, and if applicable, any time spent transporting the subject motor vehicle, based on a one-hour minimum for the first hour.

This recovery service rate includes time spent standing-by if directed by emergency personnel to do so.

This hourly rate is calculated for each 30-minute period or part.

## Recovery – labour

Type	Service	Rate structure	My rate and notes
Recovery - labour	Casual Labour	/ hour	
Recovery - labour	Specialized Labour, scene supervisor/recovery coordinator/health and safety coordinator	/ hour	
Recovery - labour	Specialized Labour, mechanic	/ hour	
Recovery - labour	Specialized Labour, rigger	/ hour	

## Glossary

**Casual and specialized labour** - rates are not applicable to drivers or operators of the tow truck, specialized vehicles or equipment, or support vehicles or equipment.

Necessary labour at a recovery scene to assist a tow driver or tow truck operator, or to restore the condition of the roadway at the direction of police, including the application of cleaning materials, and the use of hand tools and portable power tools, determined by the amount of time the person performing the labour spends travelling from, and returning to, their dispatch location, and if applicable, based on a one-hour minimum for the first hour.

This recovery service rate includes time spent standing-by if directed by emergency personnel to do so.

This hourly rate is calculated for each 30-minute period or part.



## Vehicle storage

Type	Service	Rate structure	My rate and notes
Storage	Outdoor storage, vehicle length up to 6.5m	/day	
Storage	Outdoor storage, vehicle length from 6.51m to 12.5m	/day	
Storage	Outdoor storage, vehicle length more than 12.5m	/day	
Storage	Indoor storage, vehicle length up to 6.5m	/day	
Storage	Indoor storage, vehicle length from 6.51m to 12.5m	/day	
Storage	Indoor storage, vehicle length more than 12.5m	/day	
Access	After-hours access	/event	

## Glossary

**Indoor/outdoor storage** - The storage rate is determined by the length of the stored vehicle. The storage rate for the first calendar day is to be prorated hourly. Subsequent days are stored at the full daily rate.

**After hours access** - access to the stored vehicle at a time when the vehicle storage operator is not open for business, including for the purpose of removing personal contents, and for the purpose of removing the vehicle from the storage yard facility, and including any required positioning to allow the stored vehicle to be removed.

The after-hours access rate reflects **each event or occasion** when an authorized party has requested after-hours access or retrieval of the vehicle, *and the* storage

operator has responded to provide that access or retrieval, except when the response occurs during the storage yard facility's open hours, or during 8 a.m. to 6 p.m. from Monday to Friday, or 9 a.m. to 12 p.m. on Saturday.

A response to provide access or retrieval that addresses the requests of multiple authorized parties in relation to the same stored vehicle shall be deemed a single event.