

How to Provide Additional Information Online Via SADIE

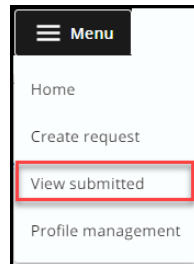
In response to a Ministry decision of 'Further Information Required' for a submitted request, prescribers, their delegates and designates* can provide additional information in support of a submission, online via SADIE.


*Note: Designates can send additional information to prescribers and delegates to submit, for requests associated with practice locations for which they have been provided access.

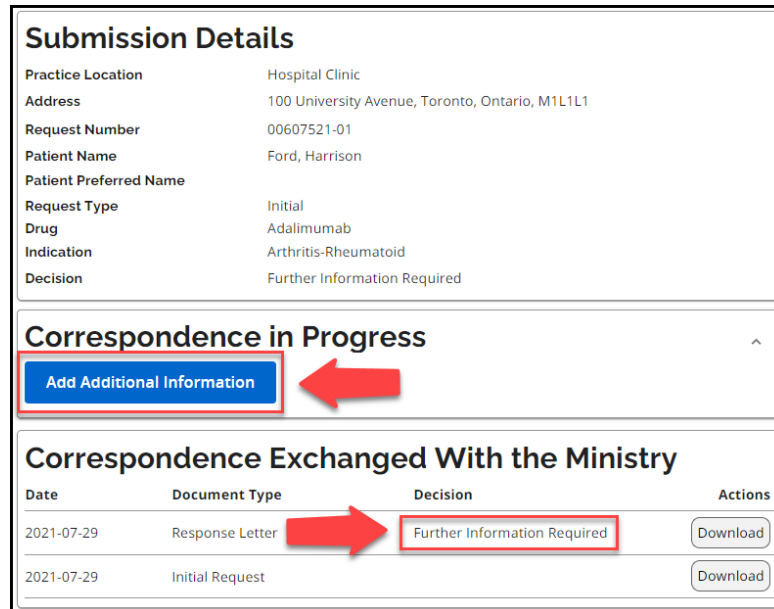
See the [User Guide](#), Chapter 16, for more information about how to provide additional information to the EAP. Additional training materials are found on the Training Aids page: Ontario.ca/SADIE.

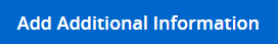
Steps

Select the **Menu** button, and then click on **View submitted** found in the header at the top of all SADIE pages





Select the **View** {  } button for the request with a 'Further Information Required' decision, in the **Submitted Requests With Ministry Decision** list.



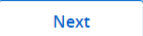
Select the **Add Additional Information** {  } button in the **Correspondence in Progress** section.

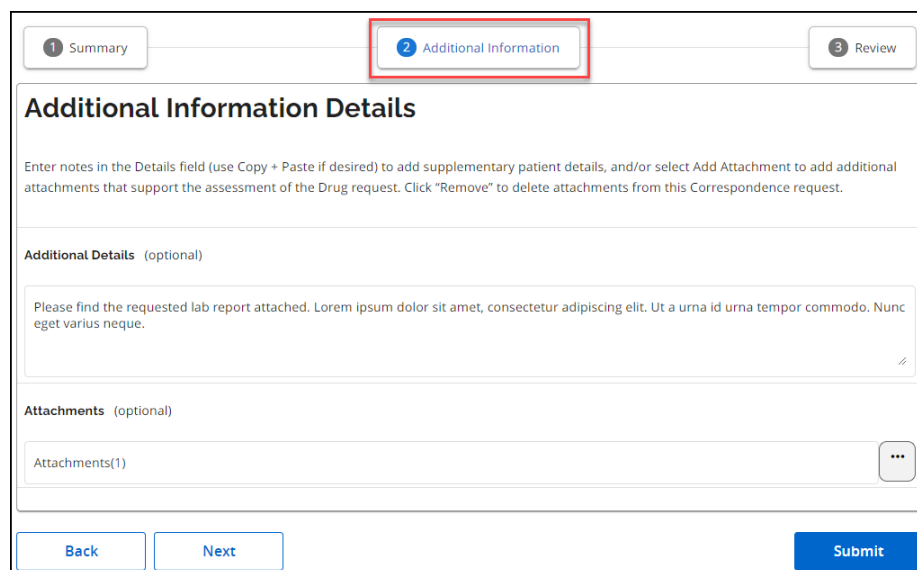
The **Additional Information Submission Details Summary** tab displays.

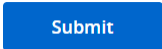
Confirm practice location details and then click the **Next** {  } button.

Select the **Save** {  } button to save the Additional Information in the **Correspondence in Progress** section on the **Submission Details** screen, as well as the **Requests in Progress** list on the **Home** screen. The saved Additional Details record can be edited, deleted, or submitted to the EAP.

The system displays the **Additional Information Details** tab.

Type additional details or paste from another document and/or add attachment(s), then click the **Next**  button.




The system displays the **Request Summary Review** tab. Review the information, and to continue, click the **Submit**  button.

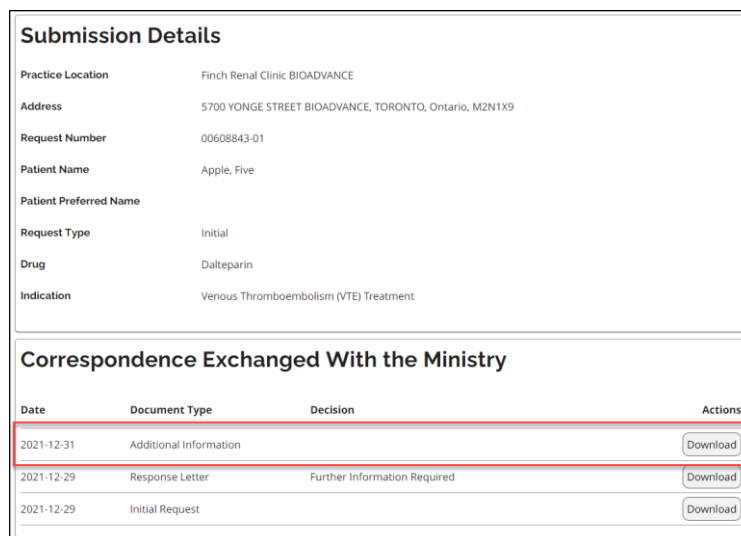
Note that Designates view a **Send to Prescriber**  button.




When a designate sends additional information to a prescriber, it displays on the **Home** screen in the **Requests Ready to Submit** list.

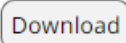
The request returns to the **Submitted Requests Awaiting Ministry Decision** list.

Note: It can take 1 - 2 minutes for the submitted request to appear in the list.

Select the **View**  button and the **Submission Details** screen displays.



Date	Document Type	Decision	Actions
2021-12-31	Additional Information		
2021-12-29	Response Letter	Further Information Required	
2021-12-29	Initial Request		

Select the **Download**  button to download a copy of the Additional Information that was submitted to the EAP.

Need Assistance?



Looking for more Information about SADIE?

www.Ontario.ca/SADIE

Technical Assistance (Mon – Fri, 8 a.m. - 5 p.m.)

Call: 1-800-262- 6524 (after the language prompts, press 4-4-1)

Email: SSContactCentre.MOH@ontario.ca