

A newsletter about the Special Authorization Digital Information Exchange (SADIE) brought to you by the Ministry of Health's Exceptional Access Program (EAP)

Issue 2, December 2020

Dear Healthcare Professional,

This has been an extraordinary year, where health care professionals have been at the forefront of keeping us all safe. As a healthcare professional, thank you for all you do!

As the year comes to an end, we would like to share some SADIE highlights with you from 2020, as well as share what we have planned for the year ahead and beyond!

One of the achievements we are most proud of in 2020 was introducing the **'Designate' feature, extending SADIE access to users working on behalf of prescribers**. Prescribers told us that this feature was critical to using SADIE, and we listened. This feature helped introduce an even more responsive SADIE 2.0, and the feedback has been great! For more information and instructions on setting up designates visit: [www.ontario.ca/SADIE](http://www.ontario.ca/SADIE)

We also introduced **a pilot initiative to send EAP Approval Expiry reminders** to a limited number of prescribers, to help ensure patients do not experience a gap in their coverage. The pilot will run through December 2020 and the Ministry will evaluate the outcome of these reminders.

## Are you using SADIE yet?

Here are additional reasons and benefits to log in and get started on SADIE:

- **Easy to use** - 60% increase in the use of SADIE in 2020! Those who use it once, continue to use it
- **ANY EAP drug can be requested through SADIE** - many in as little as 2 minutes
- **The fastest approvals for patients** – some as quickly as same day, and most up to 50% faster than fax
- **Higher rate of approvals** – 75% reduction in requests for additional information
- **Quicker, easy to use, and more reliable to submit your EAP requests** - SADIE has over 300 Drug and Indications combinations that can be requested on a criteria-specific smart form

## What SADIE Users are Saying...



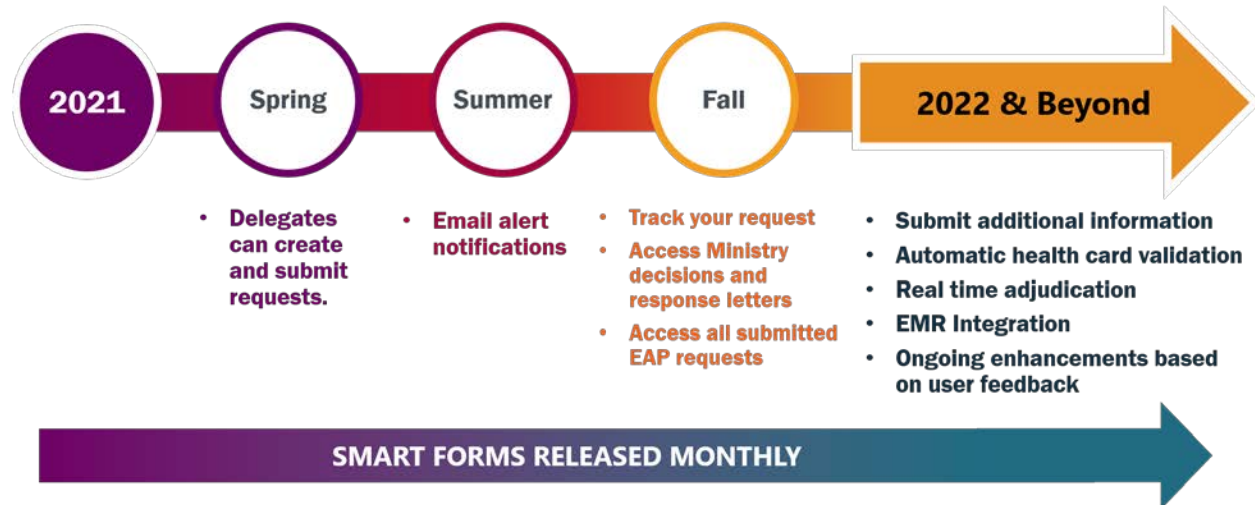
*Hi, just wanted to give some feedback about using SADIE for the first time today and getting an approval on the SAME DAY! That's fantastic Thank*

*Thank you very much, today we submitted 4 EAP renewals successfully in SADIE*

*Great news about SADIE 2.0 – I feel this is going to be making it much easier to submit requests accurately and in a timely manner.*

## SADIE Roadmap!

Here is a roadmap of what is coming next in SADIE:



**We are here to support you.** Do you have questions about how SADIE works? What has your experience been with SADIE? We would like to hear from you. Send us an email at [sadie@ontario.ca](mailto:sadie@ontario.ca).

**Log into SADIE today, and start experiencing its many benefits!**

[www.ontario.ca/SADIE](http://www.ontario.ca/SADIE)

*On behalf of the Exceptional Access Program and the SADIE Team, we wish you a safe and healthy holiday season.*

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