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MEMORANDUM

Date: April 6, 2022

To: Assistive Devices Program (ADP)-registered Vendors

From: David Schachow
Director, Delivery and Eligibility Review Branch

Re: Access to Assistive Devices for Persons with an Emergency Authorization
for Humanitarian Reasons

The Ontario government has announced supports for persons who have been granted an emergency authorization to enter into and remain in Canada for humanitarian reasons, in response to the ongoing crisis in Ukraine. As a collaborative government effort, policy, regulatory and programmatic changes are being made to enable Ukrainians coming to Ontario under a federal emergency authorization for humanitarian reasons to access certain provincial services, including publicly funded healthcare services. For further information, please visit <https://www.ontario.ca/page/coming-ontario-ukraine>.

The following changes for the Assistive Devices Program take effect on April 6, 2022:

Addendum to the Policies and Procedures Manual for the Assistive Devices Program

This memo constitutes an Addendum to the Policies and Procedures Manual for the Assistive Devices Program ("Policies and Procedures Manual") and forms part of the "Manual(s)" within the meaning of the Vendor Agreements for ADP.

1. Individuals who have been granted an emergency authorization to enter into and remain in Canada for humanitarian reasons ("a person with an emergency authorization for humanitarian reasons") will be eligible to receive funding for all ADP devices and supplies, for the duration of that authorization or any subsequent authorizations issued for the same purpose.

2. Despite section 300.03 of the Policies and Procedures Manual, a person with an emergency authorization for humanitarian reasons is not required to hold permanent residency in Ontario in order to be eligible for ADP funding.
3. ADP funding for a Client who is a person with an emergency authorization for humanitarian reasons will be equivalent to ADP funding for recipients of Ontario Works, Ontario Disability Support Program, and Assistance for Children with Severe Disabilities, as set out in section 310.00 of the Policies and Procedures Manual.

Specifically, ADP funding for ADP Clients who are persons with an emergency authorization is as follows:

- a. 100% of the ADP Approved Price;
- b. 100% of the maximum contribution of the ADP Approved Price;
- c. 100% up to a maximum contribution of the Device retail price; or
- d. 100% of a grant model.

Refer to the Policy and Administration Manuals and the Product Manuals for the applicable funding model and contribution. Where a Manual provides for a different rule for social assistance recipients (i.e., OW, ODSP, or ACSD recipients) than for other ADP Clients (e.g., a different maximum contribution), the rule for social assistance recipients is the rule that applies to a person with an emergency authorization for humanitarian reasons.

4. An ADP Client who is a person with an emergency authorization for humanitarian reasons must provide supporting documentation issued by the Government of Canada showing that they have been granted an emergency authorization to enter into and remain in Canada for humanitarian reasons and must provide a drug card if one has been issued to the ADP Client by an Ontario Works office.
5. All other requirements, such as device-specific clinical criteria, need for the device for at least six months, etc., apply to these individuals. Please see the Manuals for details.

For upcoming applications on behalf of persons with an emergency authorization for humanitarian reasons, I ask that you do the following, in addition to what is already asked for a typical ADP client:

- When filling out the ADP application form, check off Ontario Works (OW) as part of client eligibility for only those ADP Clients who show their drug card at the time of purchase.
- Ensure you obtain supporting documentation issued by the federal government showing that they have been granted an emergency authorization to enter into and remain in Canada for humanitarian reasons.
- Send us an email at ADPvendors@ontario.ca letting us know that you have submitted an application on behalf of a person with an emergency authorization for humanitarian reasons. In the email, send us a copy of the client's drug card (if applicable), OHIP number, the client's biographical information, and the supporting documentation from the Government of Canada. This will enable us to provide 100%

funding to eligible clients within our ADP system and to track spending as it pertains to supports for persons with an emergency authorization for humanitarian reasons.

We will provide you with any further information, including updates to any ADP manuals and other documents, as needed.

If you have any questions, please send them directly to the ADP at: adpvendors@ontario.ca.

Thank you for your continuing support to Ontario residents with disabilities.

David Schachow
Director
Delivery and Eligibility Review Branch