

Ministry of Health

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## Memorandum

**To:** ADP-Registered Vendors

**From:** David Schachow, Interim Director, Assistive Devices Program

**Date:** June 18, 2020

**Subject:** **COVID-19 Pandemic – Advance Payments Ending**

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The Ministry of Health has been advancing payments to ADP-registered vendors based on historical payments. These payments were intended to facilitate ADP-registered vendors dispensing devices that did not relate to previously approved claims during the ADP office closure.

The temporary ADP office closure ended on April 29, 2020 and since then the Ministry has been accepting and processing applications for ADP-funded devices and supplies. The Ministry is processing applications at a rate significantly higher than the historic average and consequently, ADP-registered vendors are now collectively invoicing for amounts higher than the advance payments.

Advance payments which started on April 20 will end with the June 15 payment. Beginning with the June 29 payment to vendors, payments will be based only on approved claims invoiced and eligible for payment. Advance payments are discontinued.

The Ministry is working with stakeholders to determine the timing and methodology for repayment of the advance payments. Recovery will **not** begin on the June 29 payment.

All questions related to this memorandum should be sent to: [adpvendors@ontario.ca](mailto:adpvendors@ontario.ca).

Thank you for your continued commitment and service to Ontarians during this pandemic.

(original signed by)

David Schachow