

Retail: Guidance for Health and Safety

Employer Responsibilities:

If you find out a worker has been exposed to COVID-19 at work, or a related claim has been filed with the WSIB, make sure to notify the ministry and your workplace joint health and safety committee, health and safety representative and trade union. Call ministry's Health and Safety Contact Centre at 1-877-202-0008.

Worker Rights:

Workers have the right to refuse unsafe work. If health and safety concerns are not resolved internally, a worker can seek enforcement by filing a complaint with the ministry's Health and Safety Contact Centre at 1-877-202-0008.

Keep them safe:

- Cashiers
- Clerks
- Cleaners and maintenance staff
- Stock persons
- Greeters
- Sales and customer service
- Security
- Merchandisers



Install barriers between cashiers and customers



Provide safe place to throw out wipes, masks and gloves



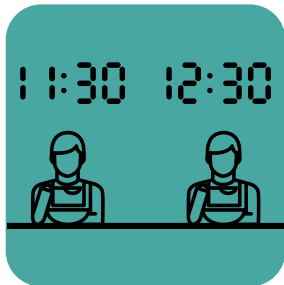
Supply hand sanitizer for delivery people and customers



Limit number of customers



Minimize contact with customers



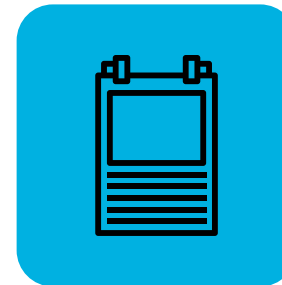
Stagger lunch times



Mark floors to space customers



Clean commonly touched surfaces



Post safety rules for staff



Assign staff to maintain distancing