Restaurant and Food Service: Guidance for Health and Safety

Employer Responsibilities:
If you find out a worker has been exposed to COVID-19 at work, or a related claim has been filed with the WSIB, make sure to notify the ministry and your workplace joint health and safety committee, health and safety representative and trade union. Call ministry’s Health and Safety Contact Centre at 1-877-202-0008.

Worker Rights:
Workers have the right to refuse unsafe work. If health and safety concerns are not resolved internally, a worker can seek enforcement by filing a complaint with the ministry’s Health and Safety Contact Centre at 1-877-202-0008.

Keep them safe:
- Administrators
- Bartenders
- Cashiers
- Chefs
- Cleaners
- Dishwashers
- Drive-thru operators
- Hosts
- Line and Prep Cooks
- Maintenance staff
- Pastry Chefs and Bakers
- Servers and Waiters

Maintain 2-metres distance between staff, customers and management
Wash your hands with soap and water or alcohol-based hand sanitizer
Wear gloves when touching common surfaces
Wash clothes as soon as you get home
Minimize contact with customers

Stagger lunch times
Stagger work schedules
Add floor markings to keep customers spaced
Sanitize commonly touched surfaces
Post the rules and policies for all staff to see

Find more resources related to Restaurant and Food Service Guidance or all resources at Ontario.ca/COVID.